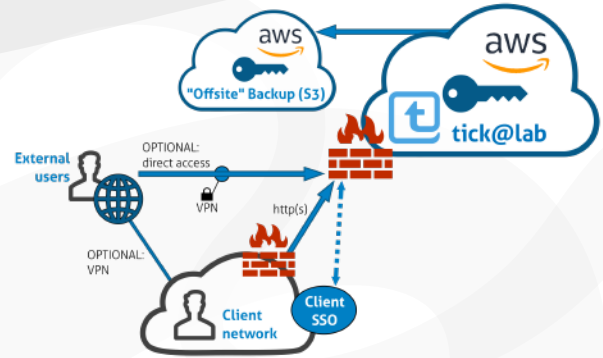




## Cloud Services

tick@lab rX Cloud Services provides organizations with a turnkey solution for delivering the full functionality and capabilities of tick@lab as a reliable, highly available, and secure cloud service. This approach eliminates the need for any internal IT infrastructure and requires only an internet connection and web browser for use.



### Proven and Trusted Technology

- Secure and reliable cloud infrastructure powered by Amazon Web Services
- Global availability as needed
- Use of AWS GovCloud available for governmental agencies and environments

### Holistic Service Approach

- Installation of tick@lab updates and service releases
- 24-7 monitoring of service availability and quality
- Server, OS, database, application operation and maintenance
- Regular backups and solid recovery procedures
- Off-site backup storage
- Efficient migration from on-premises installations

### Security & Data Protection

- Integration with customer authentication systems (e.g., single-sign-on)
- Encryption and network protection
- GDPR compliant
- ISO/IEC 27001:2017 certified Information Security Management System

### Value-added Services

- Cloud operation model for "classic" tick@lab license/maintenance scenarios

## Key Benefits

#### Minimize IT Requirements:

no internal server or costly server software required

#### Minimize Resource Needs:

no IT staff, database know-how, or technical expertise required

#### Accelerated Deployment

Plus fast and free upgrades

#### Use Anywhere on Any Device

with only an internet connection and web browser