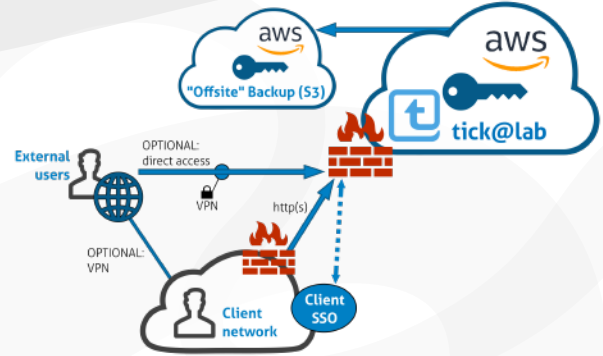




Software as a Service (SaaS)

tick@lab rX SaaS provides organizations with a turnkey solution for delivering the full functionality and capabilities of tick@lab as a reliable, highly available, and secure cloud service. This approach minimizes internal IT infrastructure needs and requires only an internet connection and web browser for use.



Proven and Trusted Technology

- Secure and reliable cloud infrastructure powered by Amazon Web Services
- Global availability as needed
- Use of AWS GovCloud available for governmental agencies and environments

Holistic Service Approach

- Installation of tick@lab updates and service releases
- 24-7 monitoring of service availability and quality
- Server, OS, database, and application operation and maintenance
- Regular backups and solid recovery procedures
- Off-site backup storage
- Efficient migration from on-premises installations

Security & Data Protection

- Integration with customer authentication systems (e.g., single-sign-on)
- Encryption and network protection
- GDPR compliant
- ISO/IEC 27001:2017 certified Information Security Management System

Value-adds

- Subscription includes use of software, support, cloud operations and product upgrades
- Lower upfront costs compared to traditional purchase of software license

Key Benefits

Minimize IT Requirements:

no internal server or costly server software required

Minimize Resource Needs:

no IT staff, database know-how, or technical expertise required

Accelerated Deployment

Plus fast and free upgrades

Use Anywhere on Any Device

with only an internet connection and web browser